



UEFA EUROPA CONFERENCE LEAGUE: FAQs Play-Off Second Leg

When does the stadium open?

The stadium opens at 18:00 local time.

Which gate should I use to enter?

Main stand visitors should use the South Gate at Coubertinplatz. All visitors on the opposite side of the stadium should use the East Gate.

What proof do I need to show at the turnstile?

In addition to your Print@Home ticket (print or digital), you must present valid identification and proof of your vaccination or your recovery status, or alternatively, a negative test. The test result is also possible in paper or digital format in line with Germany's "3G" plan.

Can I take a test on location?

If you are not able to prove your vaccination or recovery status, you will need an official test certificate (print or digital). The antigen rapid test must be up to date, the PCR test must not be older than 24 hours (Wednesday, 25.08. 22:00). You can see the Alte Försterei Test Centre or the Olympia Westend test centre near the Olympic Stadium.

[Test Centre Alte Försterei](#) | Lindenstraße 18-19 | 12555 Berlin

8:00 to 19:00 | No registration required

[OLYMPIA WESTEND](#) | Passenheimer Str. 25 | 14055 Berlin

8:00 to 21:00 | Registration required

Can I buy a ticket at the stadium?

There is no opportunity to buy tickets when you arrive at the stadium. Tickets are exclusively available at www.union-zeughaus.de and can be purchased right up until kick off.

Are bags or drinks allowed in the stadium?

No bags bigger than A4 are allowed. You can use bag storage at the stadium. Drinks up to 0,25L are allowed in to the ground in non-glass bottles.

Do mask rules apply?

You have to wear a medical mask or FFP2 mask. This can be removed at your seat.

Where do I get the free t-shirt?

As soon as you are in the stadium. You will find the collection points at the South Gate or East Gate.

Can I buy Union merch at the stadium?

Yes, the Union Mobile Shop is at the ground.

Can I make changes to my ticket details?

Yes, but this must be done via email to zeughaus@fc-union-berlin.de up until matchday.

- Customer Number



- Ticket Number (you will find this on ticket)
- Customer number of new ticket holder
- Full name of new ticket holder
- Address of new ticket holder

We will take care of changes to personalisation and this will be sent to the new ticket holder by email as soon as complete.

Can I make changes to ticket details on matchday?

It will be possible at the clearing stations but a processing fee of X will be included.

How does the Print@Home ticket work?

Your ticket can be scanned digitally at the Olympic Stadium. You can also bring in paper form.

Who can I contact to personalise my carer's ticket?

This can be done at the South Gate where there is a point for disabled supporters.