

FAQs: Union vs. Feyenoord - 04.11.2021 Olympic Stadium

TRAVEL:

Arrival/Departure with Public Transport:

For security reasons, all 1. FC Union Berlin supporters should use S-Bahn services. The U-Bahn is being held specifically for away supporters.

The S-Bahn will come every five minutes.

Arrival by Car:

At Trakehner Allee, there are enough parking spaces (P4/P5) for a cost of 7 Euro.

ENTRY:

When does the stadium open?

The stadium opens at 18:30 CET.

Which turnstiles should I use?

For the Gegengerade/North use the East Gate at Olympischerplatz. For the main stand, use the South Gate at Coubertinplatz.

Away ticket holders should use the gates indicated in their information.

What do I need to show at the gate?

Next to your Print@Home ticket (paper or digital), you must show valid ID and proof of your vaccination-recovery or negative test status. Kids under six are exempt. School kids who go through regular testing at school should show their school ID.

Ticket holders with pre-check in control bands only need ticket and ID and can use the fast lane opportunities at the East or South Gate.

Which tests are accepted and can I get one at the stadium?

If you aren't fully vaccinated or recovered, you need to show a negative test. You can get a daily rapid test not older than 24h of the end of the game (23:00, 03/11) and a PCR test not older than 48 hours (02.11, 23:00).

At the Olympic Stadium, there are no opportunities to get tested. The Alte Försterei test centre is NOT open.

Where can I get a control band for fast lane access?

On Wednesday and Thursday at all three Union-Zeughaus stores, you can get a control band. These are shown with vaccination/recovery/test status, valid ID and a match ticket. On match day at the Olympic Stadium, this can also be obtained at the South and East Gates. This also applies for rapid test or PCR test with either digital or paper proof.

Can I take a bag or drink inside?

No bags bigger than A4 are allowed. For 3EUR, you can use the baggage storage at P5. Drinks in 0,25l cartons are allowed.

Are there mask rules?

Yes, there is a mask rule. Wear a medical mask or FFP2-mask. You can take it off at your seat.

Can I buy Union merchandise?

The Union mobile Zeughaus stands will be at the Olympic Stadium.

TICKETING

Can I buy a match ticket at the stadium?

Not at the Olympic Stadium. All tickets are sold exclusively for Union members via our online club store. This is possible up until kick-off.

Can I re-personalise my ticket?

Yes, you can use this page [here](#).

Can I re-personalise on matchday?

It is possible at the clearing points, yes. But we would encourage this to be done online.

Can I upgrade my concession ticket?

Yes, it is possible at the clearing points.

What does Print@Home mean?

At the Olympic Stadium, the Print@Home ticket can also be digitally scanned. You can bring also the paper version.

Who can I contact to personalise my disability carer ticket?

This is possible at the indicated kiosk at the East Gate.